Hotel Professional Diploma

Foundation Courses
Hotel Professional Certificate

AROP 1.1 – Laundry Operations
AROP 1.2 – Introduction to Front-Office
AROP 1.3 – Housekeeping Operations I
HSP 1.1 – Introduction to Hospitality Operations
HSP 1.2 – Mathematics Fundamentals
KIP 1.5 – Hygiene & Occupational Health Practices
AHAD 1.1 – Introduction to Office Tools
LG 1.1 – English Essentials

Intermediate Courses
Hotel Professional Certificate

AROP 2.1 – Front-Office Operations I
AROP 2.2– Housekeeping Operations II
ROP 2.3– Goods Management & Environmental Practices
ROP 2.4 – Rooms Division Operations
HSP 2.1 – Customer Service Excellence
HSP 2.2 – Verbal & Non-Verbal Communication
HAD 2.1 – Excel Fundamentals
LG 2.1 – Applied English

Advanced Courses
Hotel Administration Certificate

AROP 3.1 – Front-Office Operations II
HSP 3.1 – People Training & Development
HSP 3.2 – Cultural Awareness
HSP 3.4 – Principles of Hospitality Marketing
HSP 3.8 – Hotel Trends & Innovation
HAD 3.1 – Introduction to Hotel Accounting
HAD 3.2 – Hospitality Administration & Law

Hotel Professional Diploma

Advanced Courses
Hotel Rooms Division Certificate

AROP 3.1 – Front-Office Operations II
ROP 3.3 – Purchasing & Inventory Systems
ROP 3.4 – Rooms Administration Principles
HSP 3.1 – People Training & Development
HSP 3.2 – Cultural Awareness
HSP 3.4 – Principles of Hospitality Marketing
HSP 3.8 – Hotel Trends & Innovation

Advanced Courses
Hotel Communications Certificate

AROP 3.1 – Front-Office Operations II
HSP 3.1 – People Training & Development
HSP 3.2 – Cultural Awareness
HSP 3.5 – Hotel Sales & Marketing
FBS 3.3 – MICE & Events Organization
HSP 3.7 – Digital Marketing Fundamentals
HSP 3.8 – Hotel Trends & Innovation